

Dear Sir,

I have a hearing loss and I'm concerned about buying a cell phone without an adequate in-store test.

It is extremely important for hard of hearing people to be able to try a cell phone in the store before purchasing it. We need to test it to find out if it causes interference with the hearing aids we wear. We also need to find out whether it's volume can be turned up loud enough to accomodate our hearing loss. It would be an unnecessary inconvenience to be forced to buy a cell phone before a successful in-store test, only to have to return it because it doesn't work adequately for my hearing loss.

Sincerely,

Esther Snively